

BMA Group Ltd Quality Policy

BMA Group's vision is to be a company that delivers perfection every time, providing our customers with an experience that not only meets their expectations but exceeds them. Being professional, proactive and efficient in our approach we believe, through following the below policy, BMA Group Ltd will continually improve the quality of our products and processes going forward.

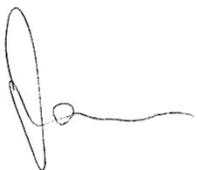
Management reviews this policy periodically to ensure that the policy and our quality objectives remain consistent with our business objectives.

BMA Group Limited leads the way in an effective system that offers continuous improvement to our quality processes by:

- Our Product Quality Manager, regularly reviewing our quality management procedures to identify risks to our business and identify opportunities for improvements
- Mapping, measuring, analysing/reporting and monitoring our processes to ensure continuous improvement of our business operations and drive additional operational efficiencies
- Continually striving to meet and/or exceed our customer's requirements and expectations
- Ensuring that our products and services meet the relevant legislative and industry-based requirements and comply with recognised local and international standards.

BMA Group Limited is passionate about being our client's first choice by:

- Obtaining an ethical conscience with respect to working conditions and environmental issues
- Tapping into the world's best practices and innovations to maintain a high level of efficiency.
- Providing training and support to all stakeholders and supply partners impacting the quality of BMA Group Limited products and services.
- Creating a work environment that retains and attracts the best and most talented people for the job
- Valuing and retaining our staff
- Working together as a cohesive team, encouraging skills development and learning
- Having a professional work environment



Hamish Larsen | Managing Director

